

# LEIGH FRANKLIN

IT Project Manager · Knowledge Management Expert · App Builder

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## PROFESSIONAL SUMMARY

Results-driven IT Project Manager and Knowledge Management Expert with over 15 years of experience in project management, business intelligence, and web application development. Proven track record of improving project management processes, building working software, and delivering high-quality results for government and private sector clients. Holds a SECRET level clearance and excels in strategic planning, problem-solving, and fostering collaboration across teams.

## CORE SKILLS

SECRET Clearance

Project & Program Management

Business Intelligence (Power BI)

Data Visualization & Dashboards

SharePoint Development

Microsoft 365 & Power Apps

Web Apps (HTML / CSS / JavaScript)

Custom App Development

Risk Management

Strategic Planning

Budget Management

Process Improvement

Leadership

## EXPERIENCE

### Knowledge Management Expert · KASNR Technologies, DISA 2023 – 2025

- Built 10 Power BI dashboards serving 300+ users, replacing static PowerPoint reporting and putting all relevant data at the customer's fingertips.
- Designed and implemented knowledge management portals in SharePoint for efficient, structured project data management.
- Built customer-facing web applications with MS Power Apps, integrated with SharePoint to streamline workflows and improve user experience.
- Enhanced project management processes by collaborating with clients to identify and implement best practices.

### Senior Scheduler · Competitive Range Solutions, DISA 2018 – 2023

- Developed standardized schedule templates ensuring consistency and enabling cross-project task linking.
- Revamped project management processes for the IE Directorate at DISA HQ, improving efficiency and accountability.
- Designed a comprehensive risk management tool for project managers to identify, track, and mitigate risks.
- Created data and financial dashboards in Power BI delivering actionable insights to the PMO and senior leadership.

### Web Application Developer · Enterprise Information Services, DISA 2018

- Built and maintained custom web applications in HTML, CSS, and JavaScript, enhancing functionality for DoD websites.
- Translated customer requirements into SharePoint-integrated web apps for better collaboration and data management.
- Updated and optimized the project management tool (MIDS), used by 80% of DISA project managers, with custom tailored features.

### IT Project Manager · AECOM, DISA 2014 – 2017

- Managed a portfolio of roughly 8 concurrent global Tech Refresh projects worth up to \$10M+, with individual budgets ranging from \$10M to \$50M, delivered on time and on budget.
- Developed work plans, allocated resources, and established timelines to achieve project objectives.
- Maintained effective communication with global clients, senior leadership, and stakeholders to ensure alignment and success.
- Implemented strict budgetary controls, tracking costs and expenditures without compromising quality.

### IT Project Controller · Enterprise Information Services, DISA 2013 – 2014

- Provided hands-on project management support to the DISA PMO, including training on new software and best practices.
- Developed custom Excel tools for data extraction and reporting, enabling real-time project performance tracking.
- Co-authored the Project Management Handbook, establishing key metrics and guidelines for successful project execution.

**Owner / Tutor · Why Not B Great, Atlanta, GA**

2010 – 2013

- Founded and operated a math and science tutoring service for middle and high school students.
- Personally tutored 8 students with a 100% grade-improvement rate; collectively they earned over \$40,000 in scholarships.
- Provided personalized tutoring to strengthen lagging skills, build confidence, and reduce fear of failure.

**Project Manager / Design Engineer · Aerospace Testing Alliance, Arnold AFB, TN**

2004 – 2010

- Designed electrical control systems and programmed PLCs for testing jet and missile engines.
- Managed a multi-million-dollar budget for the Space and Missiles Maintenance portfolio, completing projects on time and within budget.

**EDUCATION**

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**MBA**

Middle Tennessee State University

2009

**B.S. Electrical Engineering**

Georgia Institute of Technology

2004